TRENDING EMPLOYMENT LAW ISSUES

December 6, 2022

Featuring:

LESLEY MUCHOW

NAR Deputy General Counsel and Vice President of Legal Affairs and Antitrust Compliance

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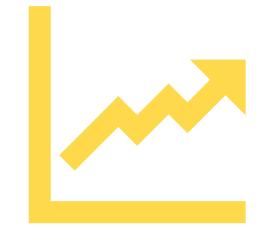
TOPICS

- Coverage & claims
- Discrimination and harassment
- Current trends in discrimination laws
- Sexual harassment investigations
- Q&A



WHY ARE WE HERE?





EPL claims ranked #1 in claims filed for 2022 EPL claims increased 88% over 2021



Data as of 12/1/22.

WHY ARE WE HERE?





EPL claims comprise 38% of all claims in 2022

EPL claims payments increased 120% from 2017 to 2019



Data as of 12/1/22.

CLAIMS HISTORY - 2022

- 7 Discrimination
- 6 Harassment
- 4 Wrongful Termination
- 2 Hostile Work Environment
- 1 Breach of Employment Agreement





NAR Institutes, Societies & Councils

- State and Local Chapters
- Subsidiaries

State and Local REALTOR® Associations

- Charitable Foundations
- Political Committees
- Educational Endeavors

MLSs wholly-owned and operated by two or more Associations



Directors & Officers

Committee Members

Employees

While acting within the scope of their duties on behalf of the insured entity.



Employment Practices Liability (EPL):

- Employment-related discrimination;
- Employment-related harassment, including gender, racial, religious, sexual orientation, pregnancy, disability, age, or national origin-based
- Harassment, or unlawful workplace harassment, including workplace harassment by any nonemployee;
- Abusive or hostile work environment;
- Wrongful dismissal or discharge or termination of employment, whether actual or constructive;
- Breach of an actual or implied employment contract;
- Wrongful deprivation of a career opportunity, wrongful failure or refusal to employ, promote, or grant tenure, or wrongful demotion;



Employment Practices Liability (EPL), contd.

- Employment-related defamation, libel, slander, etc.;
- Wrongful failure or refusal to adopt or enforce workplace or employment practices, policies or procedures;
- Wrongful discipline;
- Employment-related wrongful infliction of emotional distress, mental anguish, or humiliation;
- Retaliation;
- Negligent evaluation; or
- Negligent hiring, supervision, retention or training.

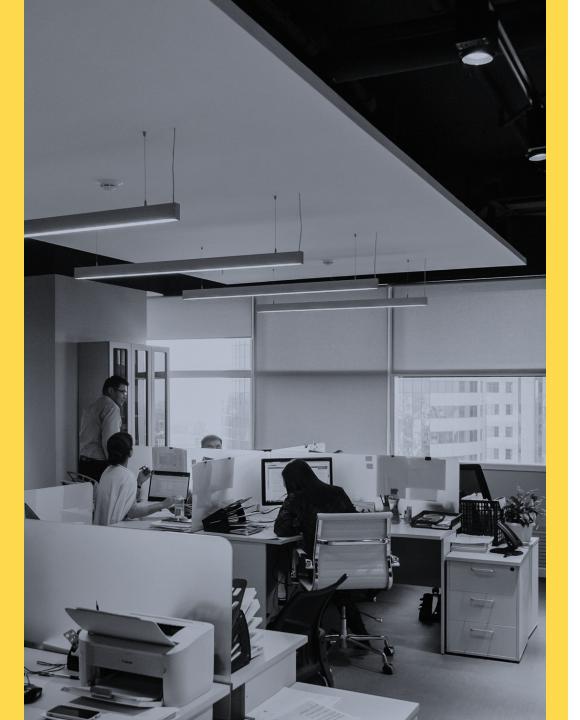
Claim limit is \$500,000 per claim.



Exclusions:

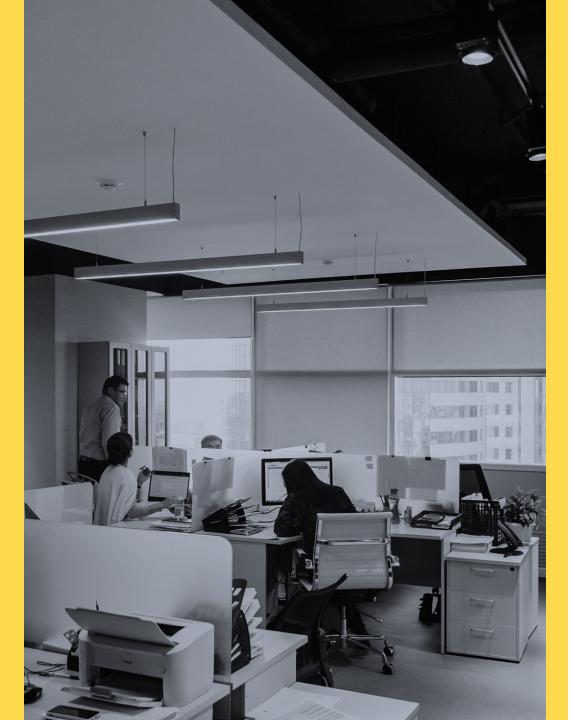
- Claims arising from Worker's Compensation Law, Unemployment Compensation Law, Employers Liability Law, Disability Benefits Law.
- Claims attributable to the administration of, participation in contributions to, or payments from any pension or benefits plan or trust fund.
- Claims for wages, salaries, commissions, fees, bonuses, promotions, profit sharing, pensions or other employee benefits earned in the normal course of employment.





JONATHAN D. ASH, ESQ. Fox Rothschild | Chubb EPL Panel Counsel

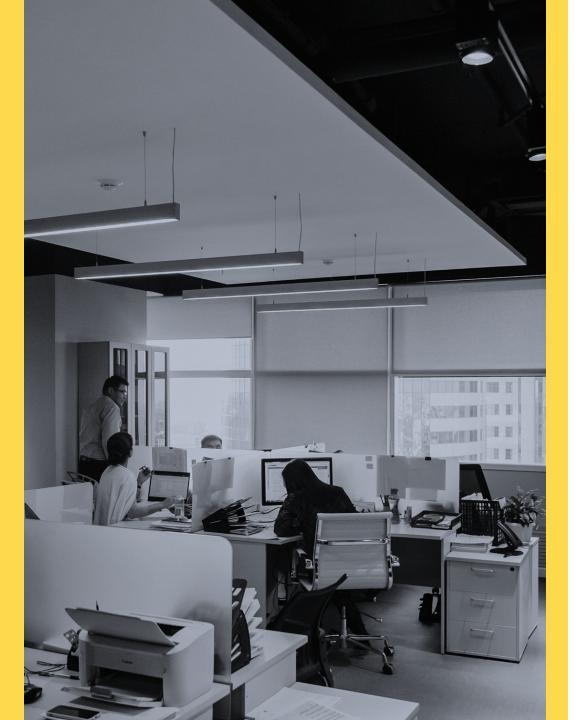




LESLEY MUCHOW

NAR Deputy General Counsel AND Vice President of Legal Affairs and Antitrust Compliance







RESOURCES



NAR RESOURCES – GENERAL EMPLOYMENT

Employer/Employee Guidelines

HR for Associations

Human Resources Toolkit

Employment Practices Legal Hotline





Good Sense Governance – Harassment

Preventing and Addressing Sexual Harassment

Sample Anti-Harassment Policy

Best Practices for Internal Harassment Investigations



EPL ASSISTTM

- Access to EPL Assist[™] website (registration required).
- No cost, live hotline and email access to a legal expert at Littler Mendelson, dedicated to Chubb insureds.
- Library of online employment law resources, information and training videos.
- Employment law updates, and much more.



Employers today face an array of employment laws and regulations. Whether it involves hiring, evaluating employee benefits or managing a leave of absence or termination, failing to comply with the ever-changing legal requirements can have a devastating impact on both employee morale and the company's bottom line.

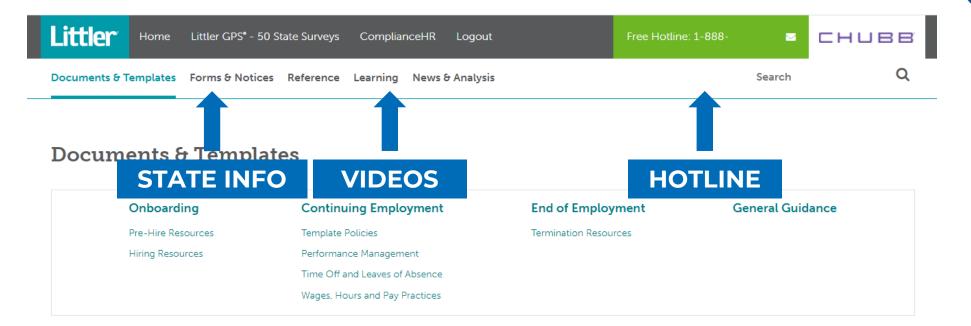
CHUBB.

Chubb recognizes these unique burdens faced by employers, and has provided our insureds with access to the nation's premier employment and labor law firm, Littler Mendelson (Littler), to create a cutting edge employment practices risk management tool for Chubb insureds, called EPL Assist^m. Through EPL Assist^m insureds also have unlimited access to expert advice and counsel through a dedicated horline.

EPL Assist™ is a cutting edge risk management program providing policyholders with access to a wide variety of legal content, forms and analysis, combined with the ability to interact directly with Littler lawyers dedicated to assisting Chubb insureds. Through a secure web portal containing essential secure web portal containing essential employment law resources and tools, as well as the ability to email a question directly to the free assistance hotline, Chubb insureds have access to the content and advice necessary to compete in today's challenging legal environment.



EPL ASSISTTM



 \oplus Onboarding

+ Continuing Employment

+ End of Employment

 \oplus General Guidance



To register for EPL Assist™

- 1. Visit www.EPLAssist.com/user/register.
- 2. Enter your contact information and the name of your association or MLS.
- 3. Enter the policy number MPB G23658240 015. *If you register in 2022, enter policy number MPB G23658240 016.

It may take up to a week to receive account approval. You will receive an email with information on how to log in and set a password.



QUARTERLY RISK REPORT

Available on nar.realtor/narinsurance-program

NAR INSURANCE PROGRAM QUARTERLY RISK REPORT

IN THE SPOTLIGHT:

WORKPLACE SAFETY

A safe workplace is sound business. By keeping staff safe, associations and MLSs can reduce the risk of worker compensation claims and foster a positive and safe work

Employers have a legal responsibility to provide a workplace that is safe and free from serious, recognized hazards that are likely to cause serious physical harm. Workplaces must comply with the standards, rules and regulations issued by <u>OSHA</u> and applicable state agencies.

To ensure OSHA compliance, a good first step is engaging in a <u>risk assessment</u> to identify any known or serious hazards in the workplace. Working with a local expert can help identify hazards, and provide vulnerability assessments and risk mitigation strategies. Humancaused hazards like crime and workplace violence can be

The National Institute for Occupational Safety and Health (NIOSH) defines workplace violence as the act or threat of violence, ranging from verbal abuse to physical assaults, directed toward people at work or on duty.

In 2017, OSHA concluded that failure to recognize workplace violence hazards could violate the general duty clause. Therefore, in addition to the physical safety of the conditions an employee works in, associations should also think about what measures they can take to be proactive about the potential for other threats to employees' safety,

ASSOCIATION OF

CLAIMS REPORTED: 8

7 active demands/lawsuits and 1 potential claims) 3 Employment

- 1 Professional Standards
- 1 Antitrust 1 MLS
- 1 Defamation
- 1 Crime Loss

OSHA has determined that threats of workplace violence arise from crime; individuals served by the business, such as members; current and former employees; and individuals connected with employees.

Additionally, according to OSHA guidance, these employment situations may pose higher risks of

- Duties that involve the exchange of money. Working alone or in small numbers.
- Working late at night or during early morning
- Working in high-crime areas.
- Working in a location with uncontrolled public

By being proactive, employers can mitigate the risk of workplace violence. Some states even require employers to create a workplace violence prevention plan, and to train their employees on the plan.

The NAR Insurance Program provides professional liability and limited patent coverage to all eligible associations, affiliates, and MLSs



ANNUAL MAILING

HELP! WE'VE BEEN SUED OR SOMEONE HAS THREATENED TO SUE. WHAT SHOULD I DO?

ow these directions to

e association, or sends

COMING EARLY JANUARY 2022

Mail Email nar.realtor

Excess purchase period is January 7 – April 3, 2023



EXCESS COVERAGE APPLICATION INSTRUCTIONS

ASSOCIATION PROFESSIONAL LIABILITY INSURANCE POLICY (Association Directors' and Officers' and Errors and Omissions Coverage)

NATIONAL ASSOCIATION OF REALTORS® (A National Professional Trade Association herein called "Named Insured")

REALTOR[®] NATIONAL ASSOCIATION of REALTOR[®]

CHUBB,

THIS IS A <u>CLAIMS MADE POLICY</u> PLEASE REVIEW THE POLICY CAREFULLY. THE POLICY IS LIMITED FOR ONLY THOSE CLAIMS THAT ARE FIRST MADE AGAINST THE INSUREDS AND REPORTED TO THE COMPANY DURING THE POLICY PERIOD UNLESS, AND TO THE EXTENT, THE EXTENDED REPORTING PERIOD OPTION APPLIES.

Master APLI Policy

Duplicate copy of Master APLI Policy MPB G23658240 014 issued to the National Association of REALTORS® in Illinois, the original of which is on file and available for inspection at the headquarters office of the National Association of REALTORS®, 430 N. Michigan Avenue, Chicago, Illinois

POLICY EFFECTIVE 12:01 AM JANUARY 1, 2021 - 12:01 AM JANUARY 1, 2022.

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compliance with NAR

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MORE INFORMATION

NAR INSURANCE PROGRAM

nar.realtor/nar-insurance-program

AON ACCOUNT EXECUTIVES

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Laura Sereika

Laura.Sereika@aon.com 312-381-2602



THANK YOU.





NARdotRealtor

nar.realtor



