

REALTORS® CONFIDENCE INDEX SURVEY November 2020

National Association of REALTORS®
Research Group



NATIONAL
ASSOCIATION OF
REALTORS®

REALTORS® CONFIDENCE INDEX SURVEY

Summary

The *REALTORS® Confidence Index (RCI)* survey gathers on-the-ground information from REALTORS® based on their real estate transactions in the month. This report presents key results about November 2020 market transactions.

Several metrics indicate a moderately strong buyer market despite the election and increases in COVID-19 cases. The *REALTORS® Buyer Traffic Index* slightly decreased from the prior month to 71 (moderately strong conditions) while the *REALTORS® Seller Traffic Index* remains below 50 which is “weak” traffic vs one year ago. Properties typically sold in 21 days. REALTORS® reported conducting less home tours, with an average of four in-person home tours, down from October. Every home sold had nearly four offers. On average, REALTORS® expect sales in the next three months to slightly increase from last year’s sales level.

The share of first-time buyers remained at 32% of existing home sales (31% one year ago).

The pandemic continues to impact how people live and work. Sixty-four percent of respondents reported they had a client who was looking for work-from-home features. Thirty-two percent of respondents reported a higher share of clients who live in the city who want to purchase a home in the suburb or rural area compared to the share in January 2020.

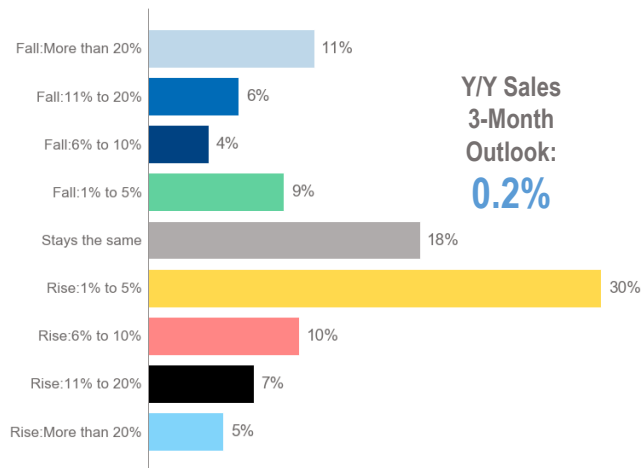
November 2020 REALTORS® Confidence Index Survey Highlights			
Key Market Indicators	Nov-20	Oct-20	Nov-19
RCI Buyer Traffic Index /1	71	73	56
RCI Seller Traffic Index /1	41	42	43
RCI Buyer Traffic Index: 3-Month Outlook /1	66	64	-
RCI Seller Traffic Index: 3-Month Outlook /1	46	44	-
Median days on market	21	21	38
Percent of properties sold in less than 1 month	73	72	45
First-time homebuyers, as percent of sales	32	32	32
Sales for non-primary residence use, as a percent of sales /2	14	14	16
Cash sales, as percent of sales	20	19	20
Distressed sales, as percent of sales	1	1	2
Market Outlook	Nov-20	Oct-20	Nov-19
Expected percent change in home sales in the next 3 months vs. same period one year ago	0.2	0.5	-
Expected percent change in home prices in the next 3 months vs. same period one year ago	1.8	1.6	-
Expected percent change in home prices in the next 12 months from current month	1.8	1.8	2.2
Percent of respondents who expect an increase in buyer traffic in next 3 months	45	42	-
Percent of respondents who expect an increase in seller traffic in next 3 months etc.)	25	22	-
	64	62	
Percent of respondents who reported observing a higher share of clients who live in the city who want to purchase a property in the suburb or rural area	32	32	
Other Market Indicators	Nov-20	Oct-20	Nov-19
Median days to close	32	32	30
Average number of offers received on the most recent sale	3.3	3.4	2.3
Percent of buyers who purchased property based on virtual tour/showing/open house only	6	6	-
Percent of sellers who sold property based on virtual tour/showing/open house only	5	4	-
Average number of new listings in the month per agent	1.6	1.7	1.3
Average number of clients taken on a home tour by agent /3	4.0	4.5	4.4
Average number of clients taken on a virtual tour/showing/open house	1.3	1.1	-
Percent of buyers who purchased in a suburban area	47	48	47
Percent of first-time buyers who put down less than 20% down payment	73	76	75
Percent of contracts in the past 3 months that were terminated	6	5	4
Percent of contracts in the past 3 months that had delayed settlement	30	30	23
Percent of buyers who were renting before purchasing a home	44	43	43
Percent of respondents with buyers looking for features to use for work-from-home (e.g., den, basement, nook)			
	64	62	-
Percent of respondents who reported more city buyers vs. January 2020 in their market	32	31	-

1 An index greater than 50 means more respondents reported conditions as “strong” compared to one year ago than “weak.” An index of 50 indicates a balance of respondents who viewed conditions as “strong” or “weak.”

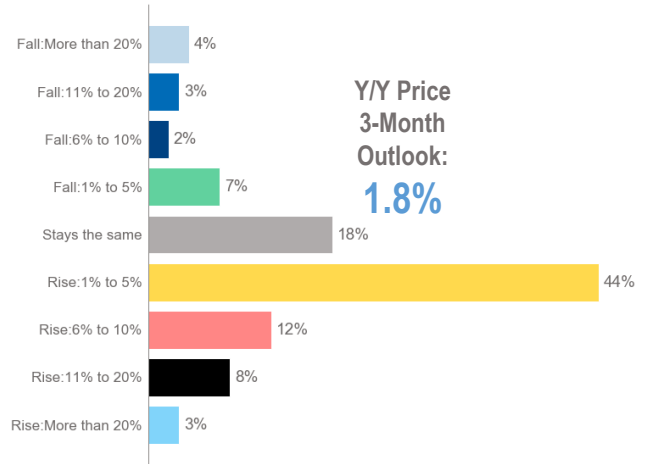
REALTORS® CONFIDENCE INDEX SURVEY

Realtors ® Market Expectations

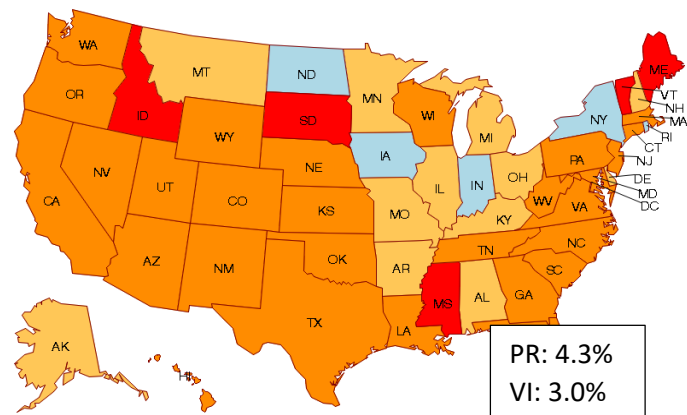
SALES VOLUME: 3 MONTH OUTLOOK



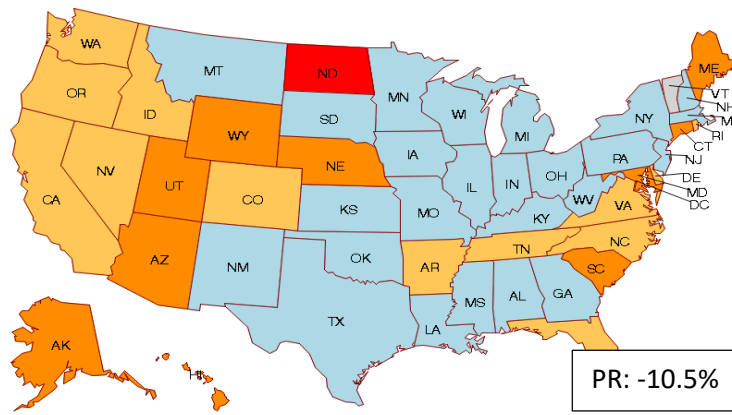
PRICE EXPECTATIONS: 3 MONTH OUTLOOK



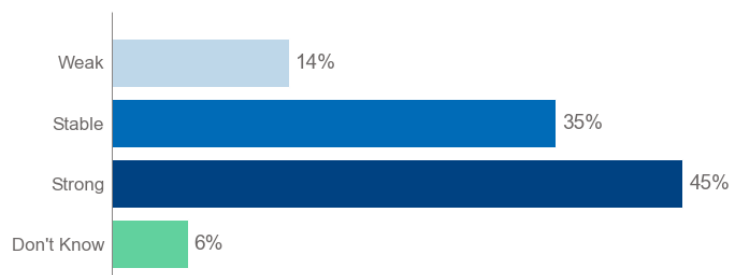
REALTORS® MEDIAN EXPECTED PRICE CHANGE WITHIN THE NEXT 3 MONTHS, Y/Y PERCENT CHANGE



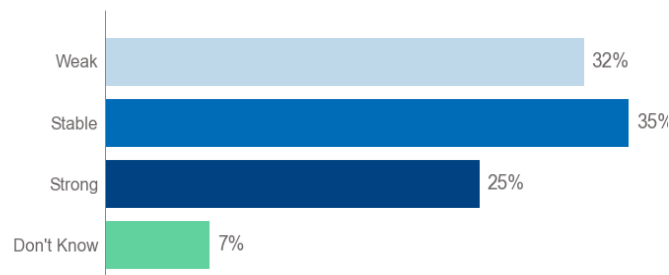
REALTORS® MEDIAN EXPECTED SALES CHANGE WITHIN THE NEXT 3 MONTHS, Y/Y PERCENT CHANGE



REALTORS® EXPECTATION ON BUYER TRAFFIC WITHIN THE NEXT 3 MONTHS



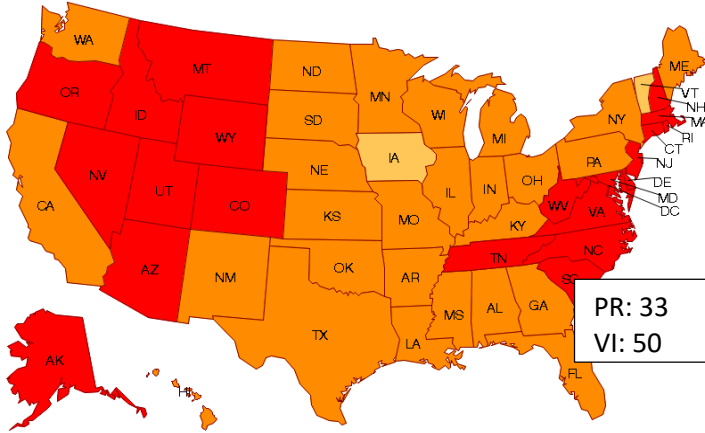
REALTORS® EXPECTATION ON SELLER TRAFFIC WITHIN THE NEXT 3 MONTHS



REALTORS® CONFIDENCE INDEX SURVEY

Market Conditions

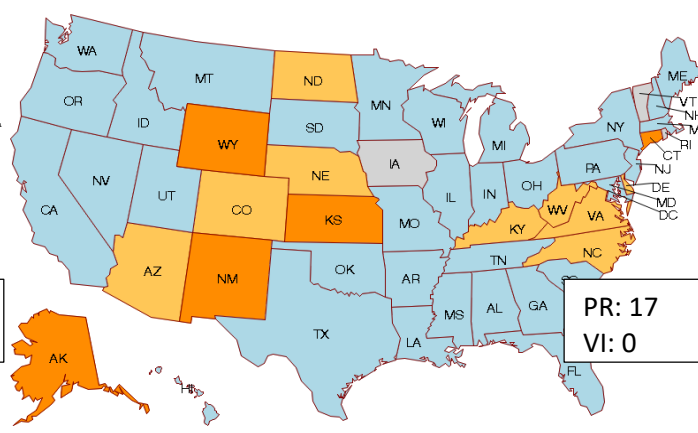
REALTORS® BUYER TRAFFIC INDEX



REALTORS® Buyer Traffic Index

Stable (45+ to 55) Moderately Strong (55+ to 75)
Very Strong (75+)

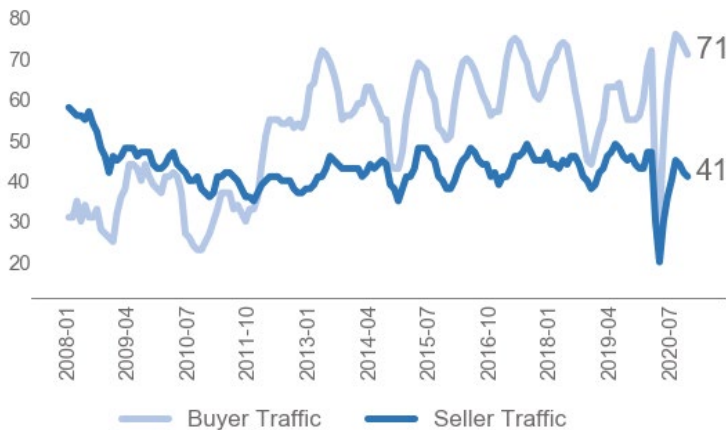
REALTORS® SELLER TRAFFIC INDEX



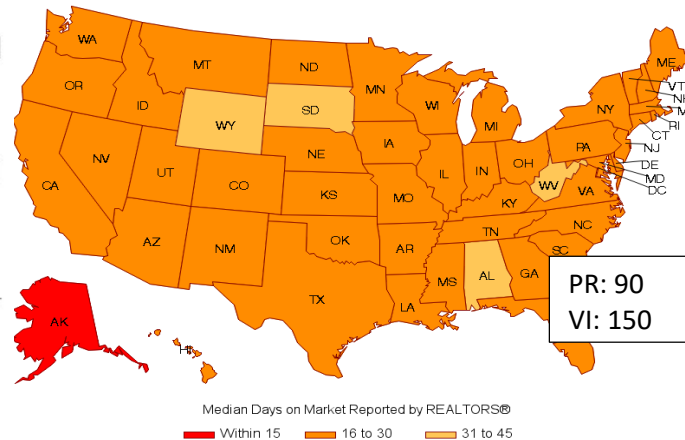
REALTORS® Seller Traffic Index

Very Weak (0 to 25) Weak (25+ to 45)
Stable (45+ to 55) Moderately Strong (55+ to 75)

REALTORS® BUYER AND SELLER TRAFFIC INDICES



MEDIAN DAYS ON THE MARKET



Median Days on Market Reported by REALTORS®

Within 15 16 to 30 31 to 45

MEDIAN DAYS ON THE MARKET



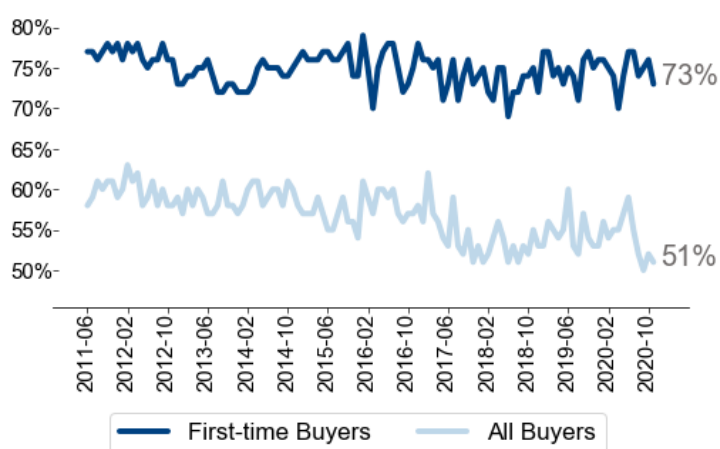
FIRST-TIME BUYERS AS PERCENTAGE OF RESIDENTIAL SALES



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Market Conditions

NON-CASH BUYERS WHO PUT DOWN



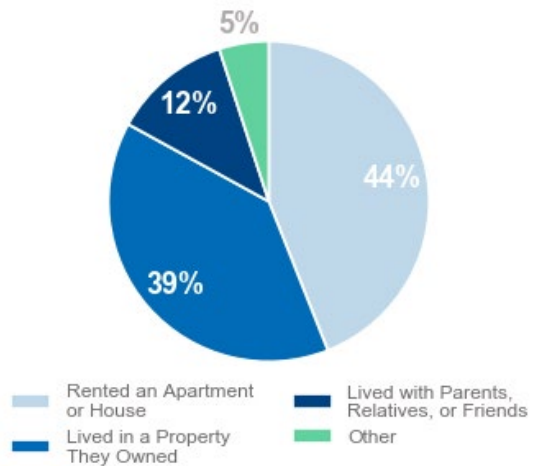
CASH SALES AS PERCENTAGE OF RESIDENTIAL SALES



DISTRESSED PROPERTY SALES BY PROPERTY TYPE



LIVING STATUS OF HOMEBUYERS
At the Time of Purchase



AVERAGE NUMBER OF OFFERS RECEIVED ON THE MOST RECENT CLOSED SALE



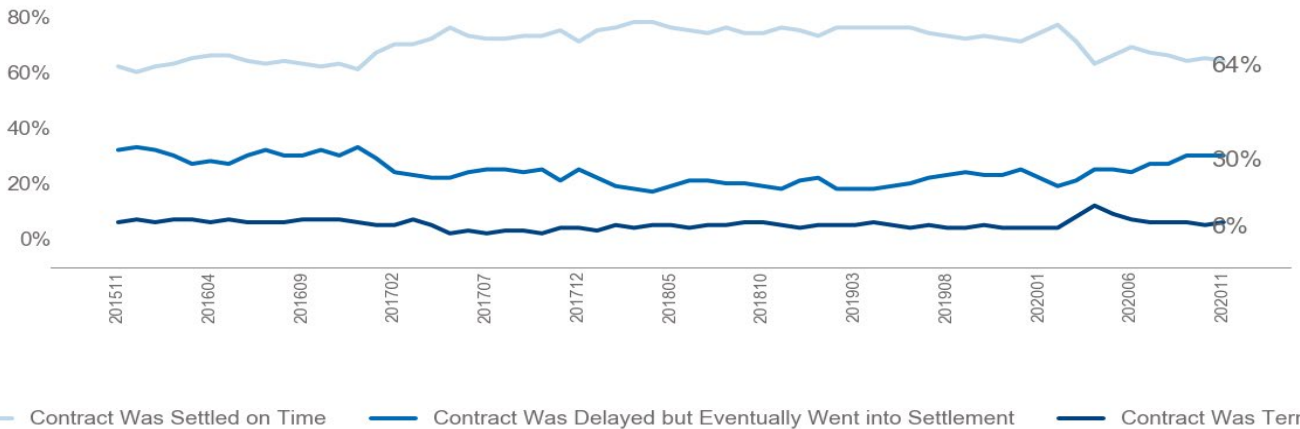
AVERAGE NUMBER OF CLIENTS TAKEN ON A HOME TOUR BY AGENT



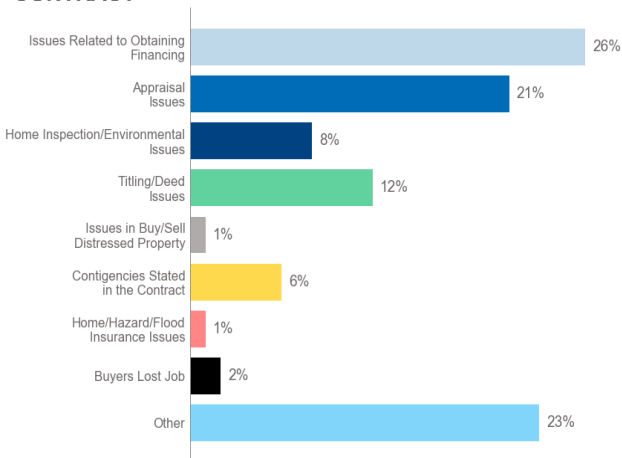
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Issues Affecting Buyers and Sellers

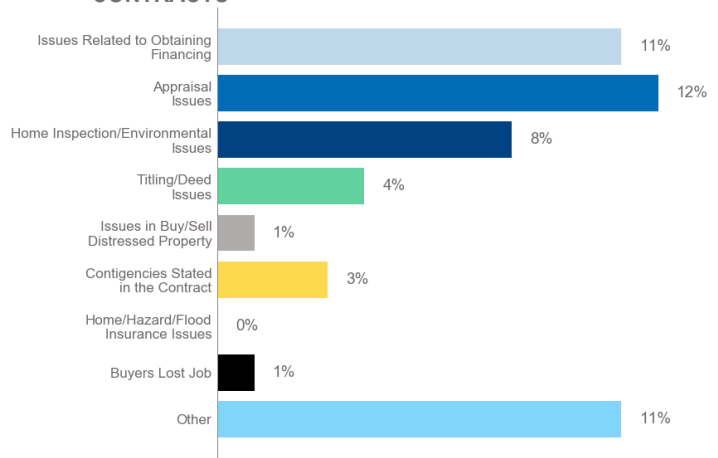
CONTRACT SETTLEMENT



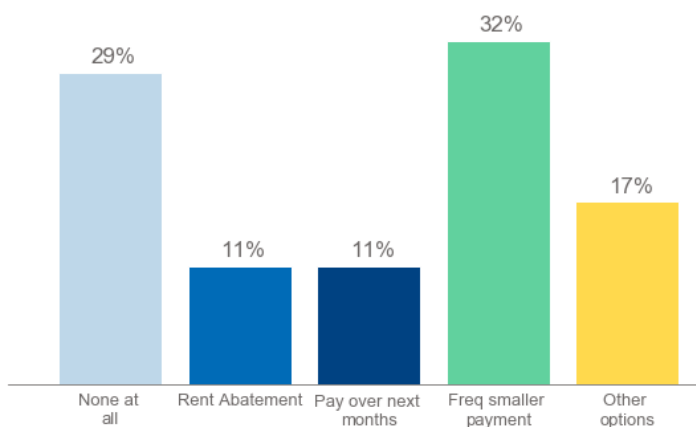
PROBLEMS ENCOUNTERED FOR DELAYED CONTRACT



PROBLEMS ENCOUNTERED FOR TERMINATED CONTRACTS¹



RENT OPTIONS OFFERED TO ASSIST RESIDENTIAL TENANTS



95%
Rent Collected

¹ Multiple responses are allowed.

REALTORS® PERCENT OF CITY BUYERS PURCHASING IN SUBURBS

[illegible]

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About the *RCI Survey*

- The *RCI Survey* gathers information from REALTORS® about local market conditions based on their client interactions and the characteristics of their most recent sales for the month.
- The November 2020 survey was sent to 50,000 REALTORS® who were selected from NAR's more than 1.4 million members through simple random sampling and to 6,556 respondents in the previous three surveys who provided their email addresses.
- There were 3,830 respondents to the online survey which ran from December 1-8, 2020, of which 2,136 had a client. Among those who had a client, the survey's maximum margin of error for proportion estimates is two percent at the 95 percent confidence level. The margins of error for subgroups are larger.
- NAR weights the responses by a factor that aligns the sample distribution of responses to the distribution of NAR membership.

The *REALTORS® Confidence Index* is provided by NAR solely for use as a reference. Resale of any part of this data is prohibited without NAR's prior written consent. For questions on this report or to purchase the RCI series, please email: Data@realtors.org

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The National Association of REALTORS®, “The Voice for Real Estate,” is America’s largest trade association, representing 1.4 million members, including NAR’s institutes, societies and councils, involved in all aspects of the real estate industry. NAR membership includes brokers, salespeople, property managers, appraisers, counselors and others engaged in both residential and commercial real estate.

The term REALTOR® is a registered collective membership mark that identifies a real estate professional who is a member of the National Association of REALTORS® and subscribes to its strict Code of Ethics.

Working for America’s property owners, the National Association provides a facility for professional development, research and exchange of information among its members and to the public and government for the purpose of preserving the free enterprise system and the right to own real property.

NATIONAL ASSOCIATION OF REALTORS®

RESEARCH GROUP

The Mission of the National Association of REALTORS® Research Group is to collect and disseminate timely, accurate and comprehensive real estate data and to conduct economic analysis in order to inform and engage members, consumers, and policymakers and the media in a professional and accessible manner.

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